

About the 119th multi-lingual correspondence.

English

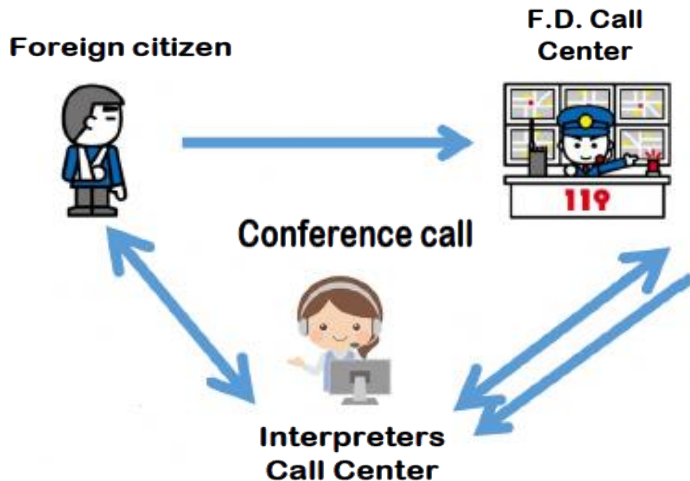
[Correspondence language]

English and Chinese, Korean, Portuguese, Spanish

[The outline of a system]

I answer with a main language for 365 days per 24 hours through the time of call 119 and the telephone interpretation center from foreigner's way.

Call 119 when you need a Fire Engine or Ambulance.



* When needing the way where will communication is possible by Japanese around here, please request call 119 from the one.

* Please don't rush and calmly, tell me a target thing near the address and the site.

* When connecting with the telephone interpretation center, it becomes dumb temporarily, but please wait a moment just as it is.

How to request an Ambulance (example)



Firstly, say you need an ambulance.



Please, send an ambulance to this place.



If you do not know the exact address, please inform us a store, crossroad or building nearby as a reference.



We are close to the crossroad XXX, on the same street of Fire department Headquarters.



Please tell us who needs the ambulance, what happened and current situation of the victim.



My father complained of a sudden headache and fainted.

An ambulance will be dispatched as soon as the victim's location and conditions are determined.



If possible, please inform the victim's age. (If you do not know, please inform the approximated age.)



45 years old.
(Perhaps around 40 to 50 years old.)

The attendant will make other questions. Keep calm and answer them.